1on1
Activate (Update Expiration Date)
Step-by-step instructions

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Estimated Time: about 15 seconds, depending on internet connection. You must have MS Windows administrator privileges to install any software, but most people should be able to load enhancements and activate their software.
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Procedure:

- Close OUT of the 1on1 Sales Mgr Tool before proceeding (also close out of the Activation screen and any subscreens, if open)

- Go to our website at: www.1on1co.com

- Click on "Classic Tool Login" (left-hand side of screen)

- UserName: (see email) "_____" (small letters, no caps)

- Password: (see email) "_____" (small letters, no caps)
  (have your administrator contact us for changes to your UserName and Password)

- Click on "Activate (Update Expiration Date)" (choose either 32-bit or 64-bit)

- Click "Run" (it typically takes about 3 seconds)

- Click "Run" again at the message that the publisher could not be verified (Microsoft does not recognize small publishers like us).

- You should see the program blink once. After it has finished, the screen will go back to the web page. Just close the page. You are finished.

- If you are on Windows 10, 8, or 7, you will be required to "Save" (rather than "Run") our update programs. Click "Actions", then "View Downloads". Right-click the file name, then click "Open Containing Folder". Right-click the file name again, and select "Download as Administrator" (this procedure may be required, even if you are already logged in as an administrator).

NOTES:

Note 1: ERAIgnite: You will need to download data using ERAIgnite's Dynamic Reporting. See your Reynolds Administrator to set up the appropriate users. If you do not download data, then you will receive a message saying the data file is missing.

Note 2: If you want additional users to be able to run 1on1, then your Reynolds Administrator will need to set up each of the appropriate users with access to ERAIgnite's Dynamic Reporting application. The ideal procedure is to have 1 person as the owner of the "1on1" Dynamic Reporting file, and then add the other users within the "Additional Users" tab for the appropriate report.

Note 3: Many of our customers request to install the software on additional computers. No problem. You are licensed to install the "1on1 Sales Mgr Tool" on as many computers as needed within your dealership.

Please forward this document to any manager at your dealership that also needs to update his/her 1on1 Reporting Tool. Please call us at 800-847-3111 if you have any questions.

Thank you,
One-on-One Reporting Tools